

METROLINK

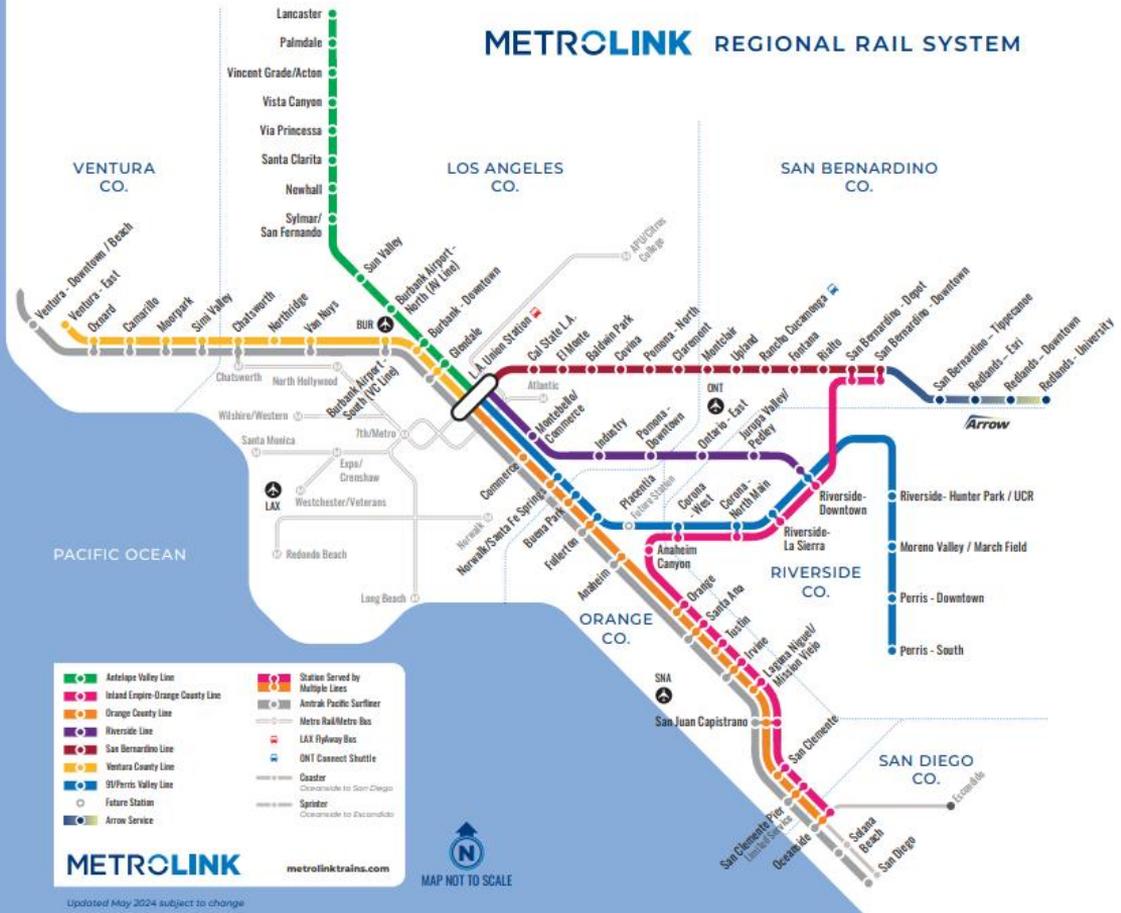
DARREN KETTLE, METROLINK CEO

02.18.2026

Metrolink Agency Update

Senate Transportation Committee Subcommittee
on LOSSAN Rail Corridor Resiliency

METROLINK REGIONAL RAIL SYSTEM



METROLINK metrolinktrains.com

Updated May 2024 subject to change



6

Counties Served
(Population 22 Million)

7

Routes/Lines

545.6

Route Miles

67

Stations

164

Weekday Metrolink Trains

46

Weekday Arrow Trains

SCRRA (Metrolink) Member Agencies

Joint Powers Authority Governance Body



Ventura County



Orange County



Los Angeles County



San Bernardino County

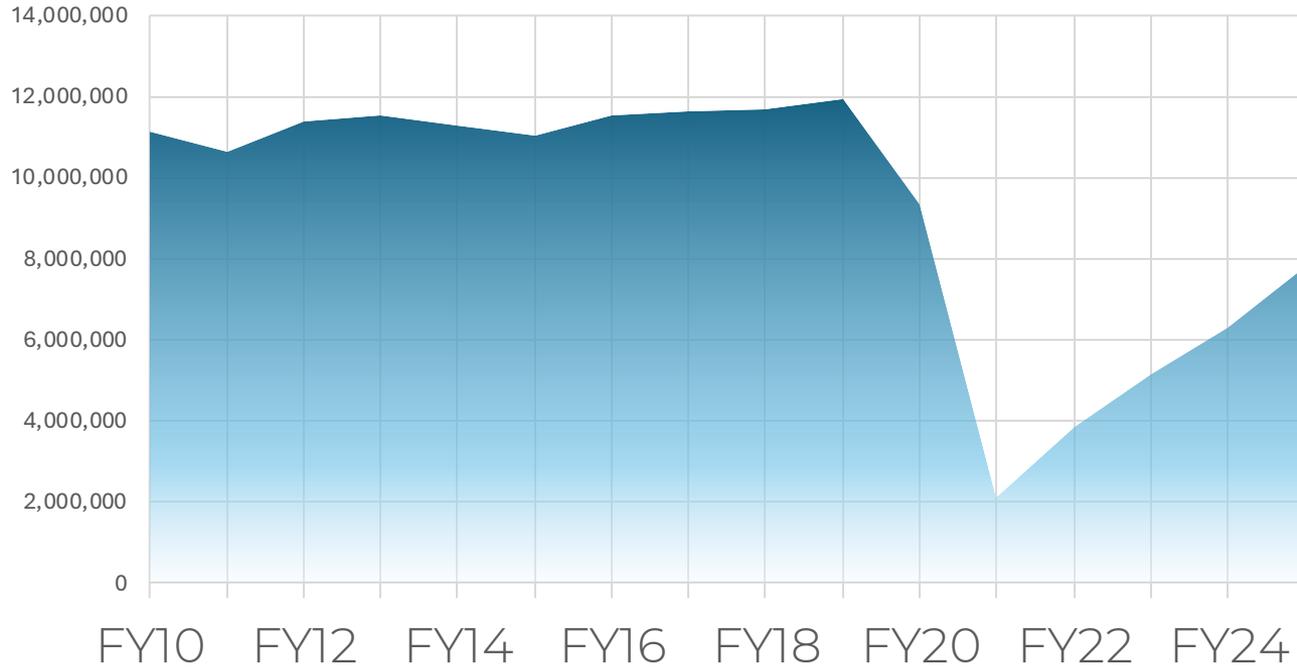


Riverside County

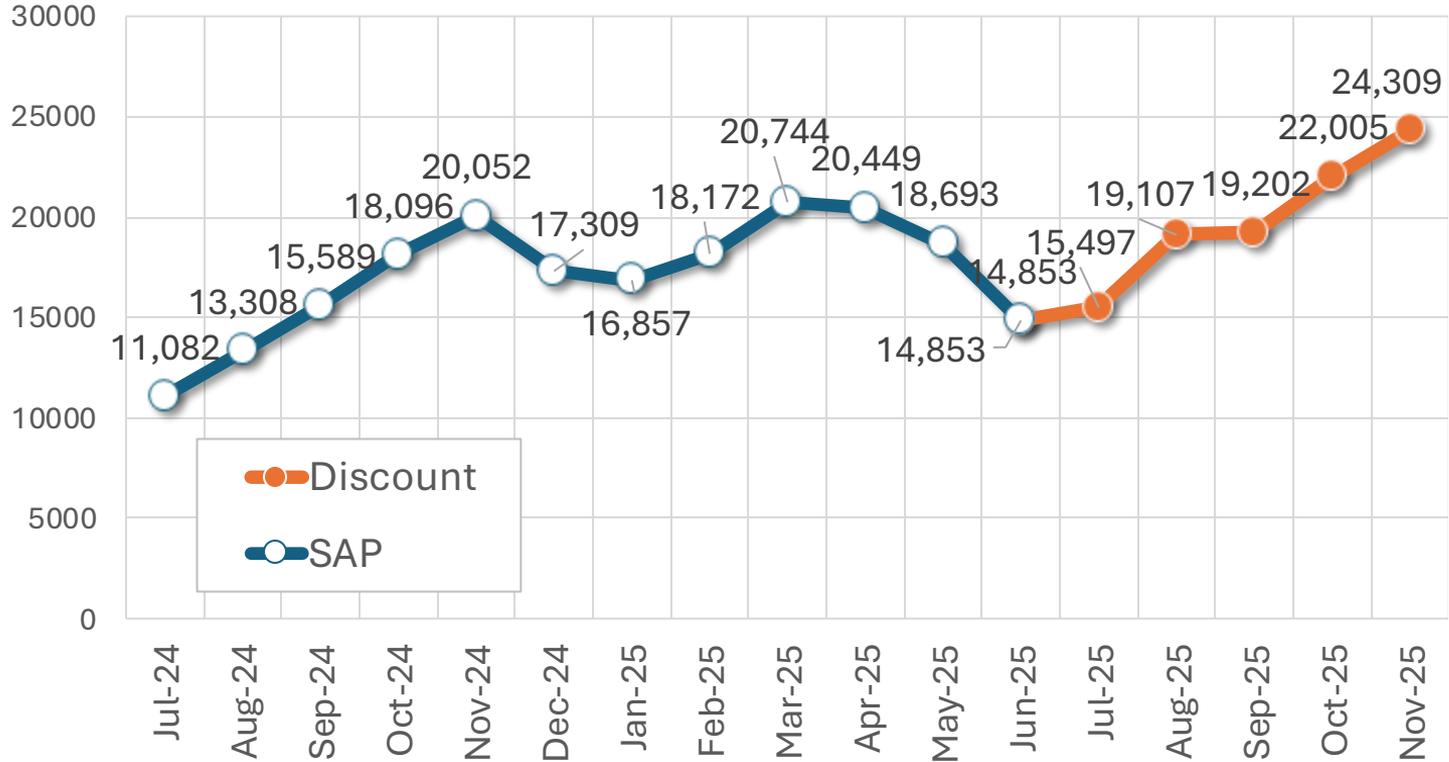
Ridership Trends & Recovery



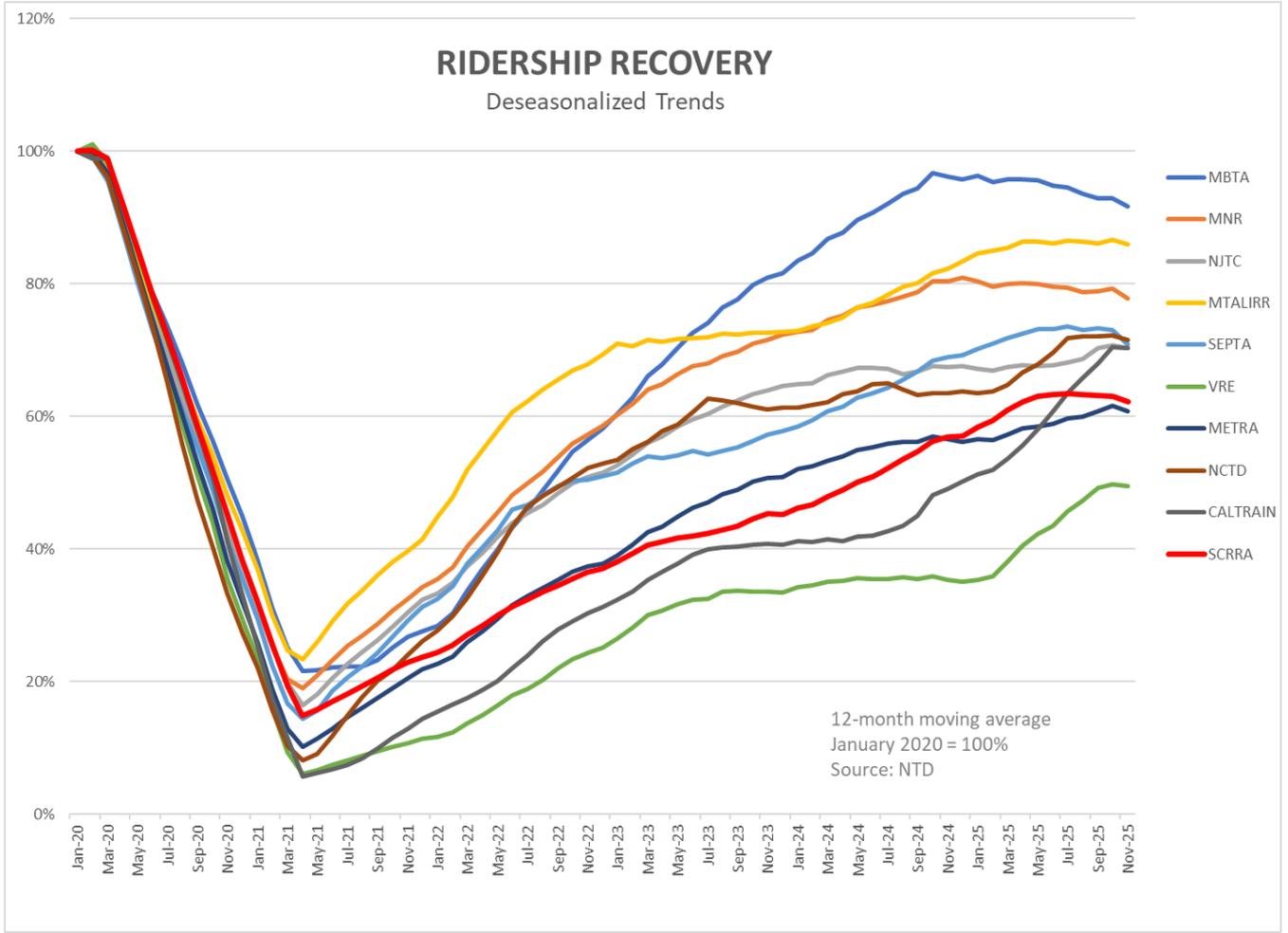
Metrolink System Ridership

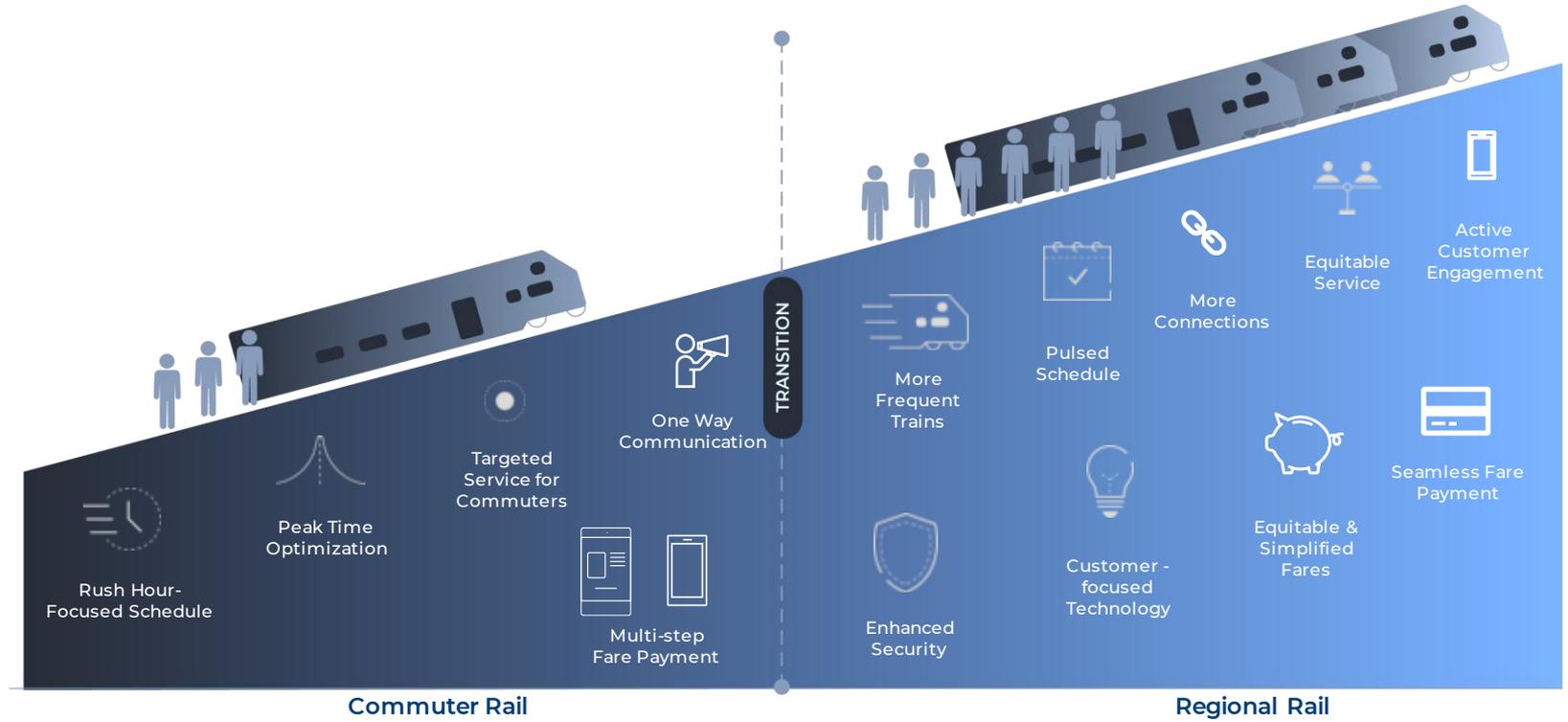


Active Student Mobile Accounts



Source: student mobile accounts with a fare transaction during that month.



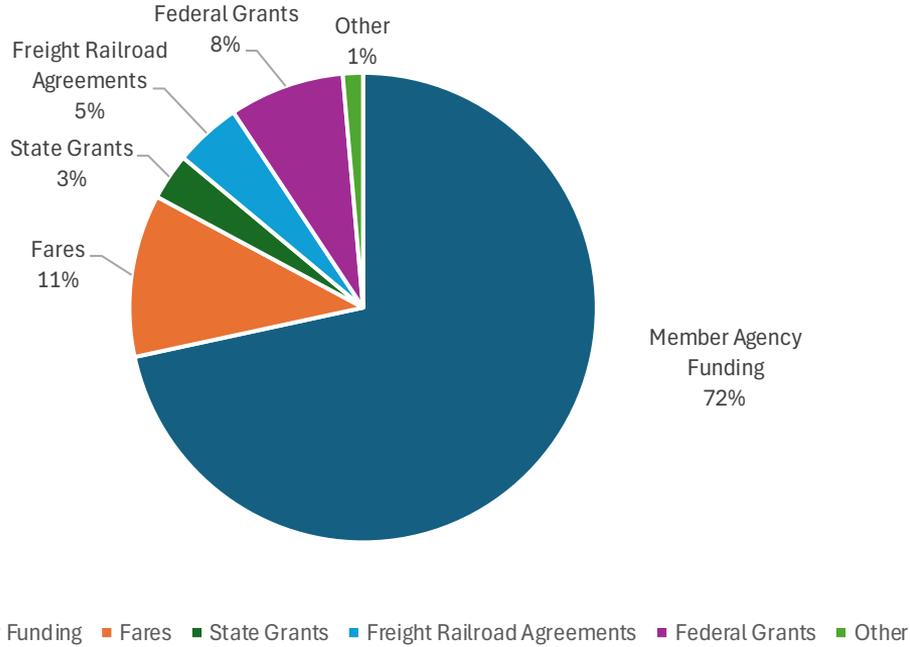


Metrolink **Reimagined**

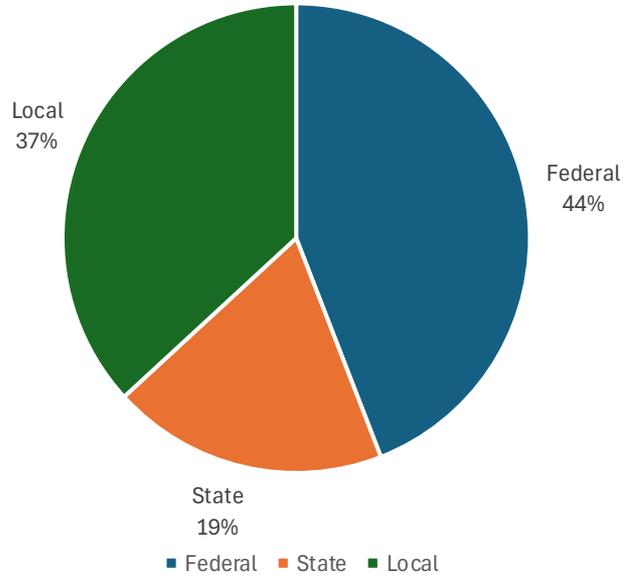
Financial Stability



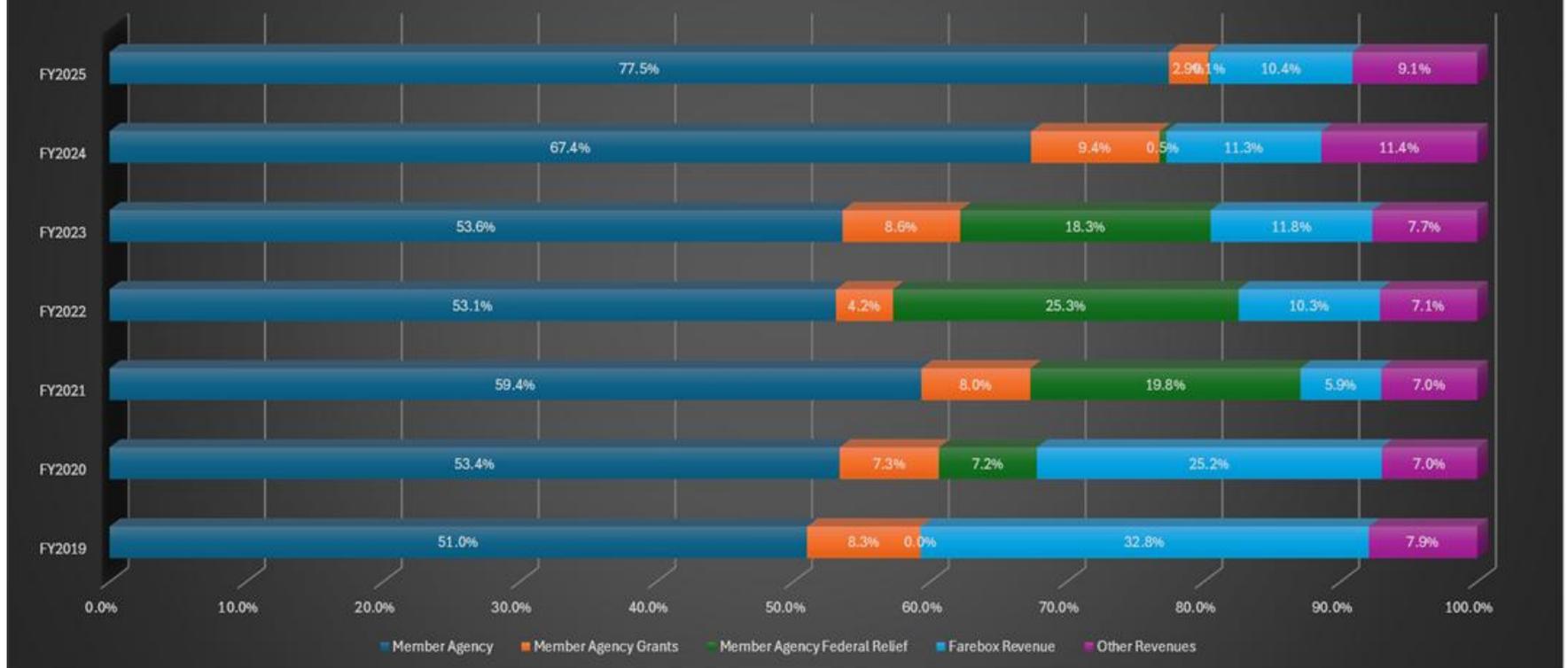
Sources of Operating Funds Fiscal Year 2025



Sources of Capital Funds Fiscal Year 2025



MetroLink Funding Sources FY19 - FY25



Metrolink's long-term financial stability is critical to the region's success, and it depends on sustainable funding that recognizes regional rail as essential infrastructure, not a discretionary investment.

Long-term dedicated resources are needed – now.



Fare Policy & Revenue Initiatives



New Fare Pilot – Launched July 1, 2025

OBJECTIVE 1

Increase competitiveness & affordability

Reduced Monthly Pass prices

- Monthly passes purchased grew from 11,271-14,080 (Q1)
- New riders bought 9% of passes

Expanded fare discounts

- Discounted ridership (excluding students) grew 7%
- Active military & veteran ridership more than doubled
- Transitioned student discount from original 25% to 50%

OBJECTIVE 2

Grow leisure & visitor markets

Two new day passes were created to attract new and infrequent riders

- SoCal Day Pass - \$15 weekday / \$10 weekend
- LA Zone Pass - \$5 limited Los Angeles zone
- Day passes make up 26% of all fares purchased
- New riders account for 20% of Day Pass purchases

OBJECTIVE 3

Simplify the fare structure

Improved customer satisfaction

Easier fare choices means less administrative burden

- 10% reduction in required fare tables
- 19% reduction in published fares
- Improved ridership data quality
 - Reduced missing destinations from 21% - 11%
 - Reduced missing origins from 17% - 0%

Fare Pilot Highlights, FY26 Q1

The fare restructure pilot demonstrated strong results in Q1 despite OTP challenges. Given the impact operations has had on the pilot, the SCRAA Board has extended the pilot through the fiscal year (June 2026).

27% Increase



In average revenue per trip
(from \$4.42 to \$5.60)

25% Increase



In monthly pass sales

New Day Passes account for 26% of ridership (20% are new riders)



The SoCal Day Pass is the easiest fare option for visitors and new riders – who can ride all day, everywhere for one fare



Service Reliability & On Time Performance



Foreign railroads continue to cause delays

Top delays caused by freight interference, signal issues, late meets, passenger train interference, and routing errors.

Operations has weekly meetings with UPRR and BNSF with the goal of improving schedule adherence through data driven collaborations.

Police/emergency personnel

Vandalism is common on the Right-of-Way in all counties

Trespasser strikes

Strikes went up in 2025

Maintenance of equipment challenges

- F-125 fleet reliability and usefulness component life
- Aging fleet
- Material shortages, supply chain issues and depleted inventory

Operations and inventory teams are working together to solve parts challenges. Fleet standardization and long-term investment in maintenance systems are required.

New operator, Alstom takes over

Initial transition from Amtrak was challenging, but Alstom has proven to be a strong partner.

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Thank you.