

VHHP Supportive Services Requirements for Supportive and Transitional Housing

Minimum Services, commitments documented at time of application

- Intensive case management
- Benefits counseling and advocacy, including Medi-Cal and VA benefits
- Mental health care
- Physical health care
- For transitional housing, permanent housing location and placement

Enhanced Services, commitments documented before occupancy & funding

- ✘ • Educational services
- Employment services
- Linkages to potential outplacements, if warranted
- Life skills training
- Representative payees
- Peer support and advocacy
- Legal assistance
- On-Site medication management
- ✘ • Attendant care
- ✘ • Parenting education (for families)
- ✘ • Social and recreational activities

Lead Service Provider Requirements

- Four years providing services to people experiencing homelessness, including comprehensive case management, including at least two years in housing
- Case management at appropriate ratios and at least one staff on site with master's degree
- Provide flexible, individualized, culturally specific, including culture shared by veterans and linguistically appropriate services. Employ housing first property management and service delivery practices.
- Written policies and procedures, as specified, and staff training on veterans culture, needs and resources
- Provide transportation to offsite services
- Engage residents in services, services planning and building operations

